



Driver & Vehicle  
Licensing  
Agency

# Driver and Vehicle Licensing Agency Call for Evidence

Driver licensing for people  
with medical conditions

Call for evidence –  
Response form

Driver and Vehicle Licensing Agency (DVLA)  
Longview Road  
Morrison  
Swansea  
SA6 7JL



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## Call for evidence survey

This call for evidence is to seek experience, views and research from those with relevant evidence to help the Driver and Vehicle Licensing Agency (DVLA) to identify areas where policy or legislative changes may be able to improve outcomes for drivers and other road users.

Please provide as much information as possible by answering the following questions.

You may refer back to the call for evidence document at any time while answering the questions in this survey.

## How to respond

The call for evidence period began on 31 July and will run until 22 October.

When responding to this call for evidence, it will be helpful if you give some information about yourself. Please tell us whether you are responding as an individual or representing the views of an organisation. If responding on behalf of a larger organisation, please make it clear who the organisation represents and, where applicable, how the views of members were assembled.

In answering the questions, please provide any practical examples, relevant data, research evidence or experience that support your views.

Do not feel obliged to reply to all the questions.

You can respond to this call for evidence using the DVLA SNAP Survey Ltd tool at:

<https://online1.snapsurveys.com/s3dxzw>

Alternatively, you can respond by emailing us at:

[CFE.meddriverlicensing@dvla.gov.uk](mailto:CFE.meddriverlicensing@dvla.gov.uk)

Or you can post your response to:

**Drivers Licensing Policy  
Call for Evidence  
C2 East  
DVLA  
Swansea  
SA6 7JL**

Please make sure that your response reaches us before the closing date. You can contact [CFE.meddriverlicensing@dvla.gov.uk](mailto:CFE.meddriverlicensing@dvla.gov.uk) if you need alternative formats (for example, paper copies, audio CD).

## Freedom of Information

Information provided in response to this call for evidence may be subject to publication or disclosure in accordance with the Freedom of Information Act 2000 (FOIA) or the Environmental Information Regulations 2004.

If you want information that you provide to be treated as confidential, please be aware that, under the FOIA, there is a statutory Code of Practice with which public authorities must comply and which deals, amongst other things, with obligations of confidence.

In view of this it would be helpful if you could explain to us why you regard the information you have provided as confidential. If we receive a request for disclosure of the information, we will take full account of your explanation, but we cannot give an assurance that confidentiality can be maintained in all circumstances. An automatic confidentiality disclaimer generated by your IT system will not, of itself, be regarded as binding on the Department.

The Department will process your personal data in accordance with the Data Protection Act 2018 (DPA) and in most circumstances this will mean that your personal data will not be disclosed to third parties.

# Data Protection

This call for evidence by DVLA, an executive agency of the Department for Transport (DfT), is to gather opinions to inform our view when considering potential changes to the existing medical licensing framework and process.

In this call for evidence, we are asking for:

- your name and email, in case we need to contact you about your responses (you do not have to give us personal information, but if you do provide it, we will use it only for the purpose of asking follow-up questions if we need to)

For organisations, we are asking for:

- a brief description of your organisation to better understand the relationship between your organisation's work and the topic

This call for evidence and the processing of personal data that it entails is necessary for the exercise of our functions as a government department. If your answers contain any information that allows you to be identified, DVLA will, under data protection law, be the controller for this information.

If responding to this call for evidence online, your personal data will be processed on behalf of DVLA by SNAP Surveys Ltd, which runs the survey collection software. SNAP Surveys Ltd. hosts the survey collection only, and your personal data will not be shared with any other third parties. If you want to understand how your data is used by SNAP Surveys Ltd, you may wish to [read their privacy statement](#).

Your response and the processing of personal data that it entails is necessary for the exercise of our functions as a government department. The legal basis for processing your personal data is to perform a task carried out in the public interest, or in the exercise of official authority vested in the controller.

We will not use your name or other personal details that could identify you when we report the results of the call for evidence. Any information you give will be kept securely and destroyed within 12 months of the closing date. Any information given through the online questionnaire will be moved to our internal systems within two months of the call for evidence period end date.

[DVLA's privacy policy](#) has more information about your rights in relation to your personal data, how to complain and how to contact the Data Protection Manager.

# Personal and organisational details

1) Are you responding as an individual or as an organisation?

2) Personal and organisational details\*\*

Name:

Organisation name (if applicable):

Email address:

\*\*Please note that your personal and organisation details are only used to authenticate a response and DVLA will not use these details to contact you about any response provided.

3) How large is your organisation?

- 10 people or less
- Between 11 and 50 people
- Between 51 and 100 people
- Between 101 to 150 people
- More than 150 people

4) What is your profession and/or what type of work is your organisation engaged in?

# Call for evidence questions

## Section 1 – Drivers medical licensing and the law

1a) What are your views of the legal obligations or responsibilities placed on:

i. the Secretary of State for Transport and DVLA

ii. drivers and/or applicants

iii. healthcare professionals

1b) Do you think any specific parts of the law should be changed and can you provide evidence to support your views?

## Section 2 – What other countries do to assess medical fitness to drive

2a) If you have experience of medical driver licensing from another country, please tell us about it.

2b) What are your views on Great Britain's (GB) approach to driver licensing?



2c) Do you think GB should consider adopting a different approach?  
Please explain your reasons and provide any evidence to support your views.

### Section 3 – Other sectors where medical fitness is assessed

3a) If you have experience of having to prove medical fitness as a pilot, seafarer or in another situation, please tell us about it.

## Section 4 – Multiple medical conditions and an ageing population

4a) Are any changes needed to address the growing prevalence of drivers with multiple medical conditions?

## Section 5 – Medical licensing process and costs

5a) Do you think that the cost associated with medical investigations should be paid by taxpayers and DVLA?

5b) Would it be appropriate for the individual customer to pay for medical investigations in relation to their fitness to drive?

5c) Do you have any knowledge of alternative arrangements for funding medical driver licensing requirements? If so, please describe.

5d) Do you have any evidence relating to the success of or any problems with these arrangements?

## Section 6 – Future thinking

6a) Do you believe that the current medical standards will need to change to take into account advances in in-vehicle technologies? Please give the reason for your answer.

6b) Is there any evidence you would like to provide on how driver licensing could be future-proofed to accommodate advanced in-vehicle technologies?

6c) Do you believe that the use of automated decision-making would be beneficial for drivers medical casework? Please explain your reasoning.

6d) Do you think that a person should continue to make the decision on whether to issue or revoke a driving licence? Please explain your reasoning.

